

# AGENDA ITEM #7 - INFORMATIONAL BRIEFING

## *UPDATE ON THE BUILDING PERMIT PROCESS BACKLOG*

Committee on Planning & the Economy  
October 19, 2023

**DEPT. COM. 744  
P&E**

Informational Briefing No. 7  
Submitted by the Department of Planning and Permitting  
Committee on Planning and the Economy | October 19, 2023

# Permitting Process Durations by Phase - *Residential*

RESIDENTIAL PERMITS EXCLUDING INSTANT ONLINE				
	Pre-screen	Code Review	Approve to Issue	Total Ave Duration
EMLA 11/15/2022	6 months	3 months	2 months	330 days
P&E 9/14/23	5 days	5 month 2 weeks	4.5 days	170 days/ 5 months, 3 weeks
P&E 10/19/23	5 days	5 months, 3 weeks	5 days	181 days/ 6 months

# Permitting Process Durations by Phase - *Commercial*

	Pre-screen	Code Review	Approve to Issue	Total Ave Duration
EMLA 11/15/2022	6 months	6 months	2 months	420 days
P&E 9/14/23	5 Days	9 months, 3 weeks	1 month, 3 weeks	345 days/ 11.5 months
P&E 10/19/23	5 Days	9 months, 4 weeks	1 month, 3 weeks	352 days/ 11.7 months

# Answering Calls vs. Reviewing Plans



≠



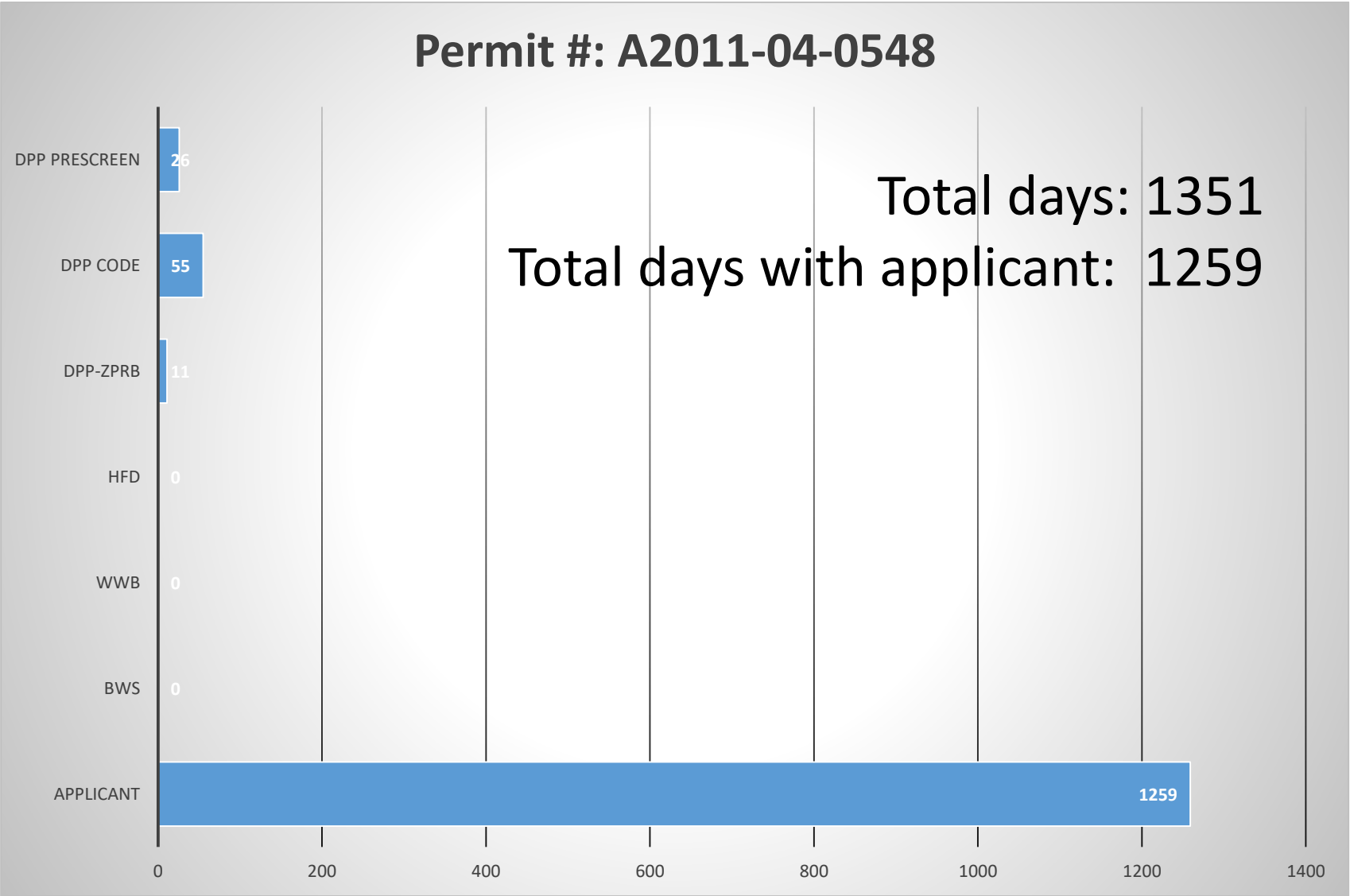
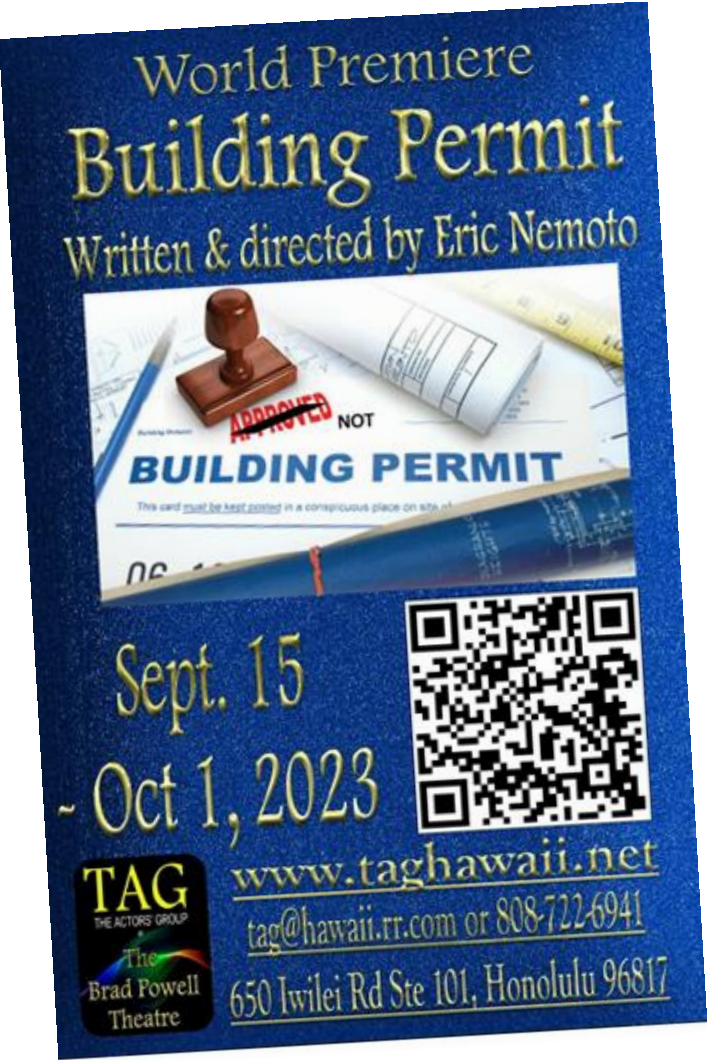
<https://www.honolulu.gov/dpp>

- DCS Call Center
- DIT Online Question Form
- New Software

# DPP Hiring/Separations

VACANCIES (Civil Service) 10/22	POSITIONS CREATED (Civil Service)	HIRES 10/22 to 10/23	SEPARATIONS 10/22 to 10/23	NET Gain
			Moved away: 2	
			Terminations: 1	
			Retirements: 8	
			Private: 2	
Existing: 80		PSC/appointed: 16	Govt Agencies: 17	Total hires: <b>76</b>
Council added positions: 50	<b>Total created: 23</b>	Civil Service: 60	Unknown: 11	Total separ: <b>- 41</b>
<b>Total positions: 130</b>	<b>Total open positions: 107</b>	<b>Total: 76</b>	<b>Total: 41</b>	<b>Total: 35</b>
		% hires to open vacancies: <b>71%</b>	Turnover rate: 14%	
	<i>*15 plans examining engineers</i>	% CC filled vacancies: <b>56%</b>		

# Fact vs. Fiction



Mahalo!